



City of Fenton

301 South Leroy Street · Fenton, Michigan 48430-2196 • (810) 629-2261 • FAX (810) 629-2004

COUNCIL WORK SESSION AGENDA

Monday, December 5, 2011

City Hall Conference Room

301 South Leroy Street

7:30 PM

1. Call to Order.
2. Roll Call.
3. Citizen Comments: Request by citizens to speak on specific agenda items.
4. Discussion on an appointment to the vacancy on the City Council.
5. Discussion on the Fenton 911 Dispatch Operation.
6. Discussion on the I-69 International Trade Corridor Next Michigan Development Corporation.
7. Discussion on the contract renewal with AMEC-BCI for groundwater testing at the Water Treatment Plant.
8. Discussion on the Tax Reversion of Properties to the City of Fenton from Genesee County.
9. Discussion on the possible investigation of new water sources for the City of Fenton.
10. Discussion on providing public view to the Council's Agenda Packets via the City's website.
11. Council Member Comments.
12. Call to the Audience.
13. Adjournment.

IF ACCOMMODATIONS ARE NEEDED DUE TO A DISABILITY, PLEASE CONTACT THE CITY CLERK'S OFFICE.

To: Mayor Sue Osborn

Fenton City Council

Please consider my name as a candidate for the open city council position.

I am sure at this point; Qualifications are evident, with recent election knowledge. But

- 12 year resident of Fenton. Michigan born and raised
- Married, Three children
- Occupation: National Product Support; Service: Beckman Coulter a medical Device Company
- DDA and LDFA board member
- Subdivision board member, past president.

I believe I can contribute to the improvement of the city and able to represent the residents and city looking forward.

I understand the council has many options and possibly candidates and the city must choose the best available.

Thanks

Mike Piacentini


810-869-2474

A handwritten signature in black ink, appearing to read "Mike Piacentini", with a long, sweeping underline that extends to the right.



Memorandum

DATE: November 29, 2011

TO: Lynn Markland, City Manager 

FROM: Rick Aro, Chief of Police

RE: **Fenton 911 Dispatch Operations**

In September 2011 the City Council authorized the administration to contract with a consultant to solicit and review bids for new equipment in the 911 Dispatch Center. The administration has continued on that path to upgrade the center. In November, the City Council election and recent resignation of a Council member resulted in two/three new members to the City Council. In order to make sure that all members are informed on this important public safety issue and in light of recent proposed legislation, the administration feels that it is important to bring this information to a City Council Work Session prior to proceeding to retain dispatch and invest in new equipment.

I recently received a draft legislative proposal (attachment #1) to consolidate 911 Dispatch Centers submitted by State Representative Richard LeBlanc. This proposal would reduce the 911 Dispatch Centers in Michigan to as little as 4 regions statewide. This proposal would eliminate small 911 centers like ours. This concept has been discussed recently, in various designs, as a means to generate revenue for public safety. LeBlanc indicates that this version would be more efficient. In discussions with our consultant, the Michigan Municipal League and other legislators it seems that this latest proposal currently does not have enough support to become law.

Currently, 911 directors are in the process of creating a counter proposal to provide "virtual consolidation" which would allow all centers in Michigan to support each other through a virtual connection, thereby reducing manpower needs. Our dispatch (after the upgrade) would have the technology to participate in this plan if accepted.

At this point it's unclear if consolidation will take place or not. However, all of the "experts" seem to agree that any consolidation plan would take 3-5 years to implement.

Former Councilman Tim Faricy has also submitted a memo to City Council articulating why he feels Fenton should join the Genesee County 911 Dispatch Consortium (attachment #2). I have attached this memo for your review. I would be happy to address Tim's concerns and I have also requested our Communications Project Consultant, Max Machuta attend this meeting to assist in responding to these concerns and any others that may arise from further discussion.

The administration has presented the following rationale for investing in this upgrade and continuing to provide our community with a 911 Emergency Dispatch Center.

- Our current EMS response time is significantly lower than the agencies which make up the Genesee County 911 Consortium. This is primarily due to our ability to contract with a single company. Genesee County's 911 policies do not currently allow for such an agreement.
- In addition to dispatching calls our dispatch personnel are also responsible for a lengthy list of administrative duties which have increased significantly as the police department has cut costs (attachment #3). The staffing to perform these duties and the associated costs will still be necessary, even if 911 dispatching is eliminated. These costs (approximately \$150,000) are currently funded through 911 service fees which are collected by cell phone companies and fund 911 centers. The service fees would be paid to the Genesee County Consortium if they assume the dispatch responsibilities. Those additional duties now performed by dispatch personnel would then be paid by the General Fund.

Eliminating these personnel would result in closing the Police Department to the public after business hours and eliminating the "lock-up". Our lock up is a key factor in controlling retail fraud in our "big box" stores and maintaining a low crime rate in Fenton. In March of this year I submitted a memo to Council explaining why I feel the lock-up is such an important tool in controlling crime in Fenton, I have also included a copy of that memo for your review as well as supporting documentation and correspondence from the Wal-Mart Store in Fenton (attachment #4).

Before discussing and recommending the bids at Council meeting administration felt it was important to take one final opportunity to discuss the merits and concerns of the project in a transparent, fair manner.

Memorandum



DATE: December 3, 2011
TO: Lynn Markland, City Manager
FROM: Rick Aro, Chief of Police
RE: Dispatch

The bids for the City of Fenton 911 upgrade have been received and an analysis and recommendation of our consultant has been submitted for Council's review. The recommended vendor bid list is displayed below. The total cost of the upgrade is \$260,427.05 (electrical cost is estimated a vendor has not been confirmed).

Recommended Vendor Selection								
Equipment	Cost	Company						
911 System	\$57,565.18	Moducom						
Radio System	\$96,450.14	Moducom						
Logging Recorder	\$15,743.00	Blumerich						
Furniture	\$31,368.73	AWT Dispro						
Facility Renov	\$27,500.00	Bren-Mar						
Grounding	\$7,300.00	M33Access						
Net Clock	\$9,500.00	Blumerich						
Electrical	\$15,000.00	<i>estimated</i>						
Total to Date	\$260,427.05							

As noted in the attached memo submitted by Max Machuta the final selection was based on several factors such as equipment performance, vendor cooperation, warranty, vendor experience, terms and conditions and cost. Bids received weighted scores for each rating and the final score determined the outcome.

The technology necessary to implement NG911 i3 has not been finalized by the State of Michigan at this time. We anticipate this new technology improvements will take place over the next two years. We have discussed this project with Moducom who has indicated that most of the design and testing of equipment necessary to comply with this upgrade is completed and they will be in a position to deploy once finalized by the state. Our 911 center could be among the first in Michigan to provide NG911 i3 to our community. Therefore, I am recommending that the balance of the funding allocated on this project (approximately \$40,000) be encumbered for this upgrade.

I would be happy to address any questions or concerns regarding this project and I have asked Max Machuta, our consultant on this project, to assist if necessary.

DISPATCH DUTIES

Payroll/Vacation and sick time accruals*

FOIA*

Petty Cash*

Monitor Lock-up

Handgun Purchase Permits

Schedule

Order Supplies

Records Management, Case Files, prosecutor packets

Mug file entries and maintenance

Citation entries and file maintenance

MICR, Monthly reports

Taped Interview Transcription

Warrant Letters – Required by the court

Juvenile Petition forms and packets

LEIN Work

Vacation check forms and letters

Impounded Vehicles

 Entries

 Releases

 TR-52 (State forms)

Maintain Office Equipment

DPW After-Hours Calls & Dispatch

TAC (Terminal Agency Coordinator)

 Validation of ALL records entered into LEIN

 Testing and Recertifying Officers

 Linden City entries

Business updates with contact information

Processing Bond Receipts (money orders, certified mail)

Manuals, resource materials and call lists updated and maintained

FIRE DEPARTMENT

Burn Permits

Monthly Siren Testing –County mandated

Severe weather siren

Severe weather emergency plan – contacting all schools and nursing homes

Review all medical calls

911 System

I believe we should consider joining the Genesee County 911 Center at this time rather than making a large investment in a new system. There are four major reasons for my position on this issue:

- The technology is changing very rapidly and will require thousands of dollars of new investment in coming years to keep up. It appears there will be new investments in digital recording devices as early as next year.
- The technical sophistication of the equipment cannot be sustained with our current staff.
- Our system will be completely redundant to the capability already existing in Genesee County. The county system is larger, more adequately staffed, and very well funded.
- With the growth in cell phone usage, 911 calls will go into the system through the cell phone towers and into the Genesee County System first then transferred to Fenton.

Recently I had occasion to call 911 using my cell phone from within the City, at the Fenton High School Track, and was surprised to be connected to the Genesee County System(GCS). They took my information and transferred my call back to Fenton where I repeated the information. A Fenton Police car was dispatched to the High School to address my emergency.

As I understand the issue, I was greeted by the Genesee County System (GCS) because it was a cell phone and it was handled by one of the towers that is located in and around Fenton. I visited the GCS in Flint Township to see the operation and question the phone call from Fenton going to Flint Township first then back to Fenton.

This Center serves almost every city and township in the county except Flint and Fenton. I discovered a very impressive operation with many computer stations dedicated to the task of dispatching emergency services throughout Genesee County. Each Station has an impressive array of multiple computer terminals and monitors. The ability to call up the location of the call provides a picture of the structure and shows routing and mapping to the location, indicating a very impressive set of software and graphic capabilities.

They employ a staff of 47 people for their 24/7 operation. I interviewed the center manager and he was very cooperative. I met 2 graduate engineers who don't work at the dispatch terminals, who's whole job is technical support of the equipment.

It appears we would be well served to be part of this system. We've tied the need of this new equipment to retaining our 24/7 police station and maintaining our jail. Surely we can separate these issues and come up with a less expensive and better overall system.

Tim Faricy
7 November 2011



2682 Garfield Road North, Site 22, Traverse City, MI 49686
(231) 409-4111 Fax (231) 929-4580

November 25, 2011

To: Chief Aro
Fenton Police Department
Fenton, MI

Re: RFP Analysis and Recommendations

Dear Chief Aro:

MSC is submitting our analysis of the RFPs and QRFs submitted to upgrade the Fenton Police Department Dispatch Center.

The bid analysis review process follows the itemized evaluation as delineated in the RFP process.

The evaluation process will be scored in the following manner:

Proposal (40%)

- *Has the vendor addressed the full intent of the RFP*
- *Has the vendor met the specifications listed within the RFP*
- *Vendor's willingness to work with the City and its agents to complete a fully functional radio communications control system including working with other vendors to integrate their systems to complete the implementation*

Contract Terms and Conditions (10%)

- *The vendor's willingness to negotiate a contract, including payment terms, acceptable to the City. The number of exceptions taken to the City's terms and conditions will be noted.*

Costs (35%)

- *Costs are important, although the proposer with the lowest cost may not necessarily be awarded the contract.*
- *Annual costs for maintenance and support.*

Vendor Experience and Resources (10%)

- *Evaluation of references from past projects vendor has implemented*

- *Length of time vendor has been financially stable within the 911 telephone technology systems business*
- *The ability to successfully install the system, indicated through previous installation of like kind within similar facilities.*

Customer Support/Warranty and Maintenance (5%)

- *Location of service agencies supporting the vendor’s product, stability and responsiveness. Along with negotiated restore time for outages*
- *Experience and technical expertise of the vendor’s support staff*

The City reserves the right to accept or reject any and all Proposals or to waive technicalities and informalities in any Proposals when in its opinion the best interest of the City will be served by such actions. The Contract will be awarded to the most favorable, highest rated Proposer, determined by factors in addition to financial responsibility, such as past records of its or other entities’ transactions with the Proposer, experience, ability to work cooperatively with the City and its Administration, adequacy of equipment, ability to complete performance within necessary time limits and other pertinent considerations such as, but not limited to, reliability, reputation, competency skill, efficiency facilities and resources.

Recommendations are listed below from the RFP Bid submission analysis of all vendors in all categories.

Recommended Vendor Selection Table:

Recommended Vendor Selection			
911 System	\$57,565.18	Moducom	
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Logging Recorder	\$15,743.00	Blumerich	
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Grounding	\$7,300.00	M33Access	
Net Clock	\$9,500.00	Blumerich	
Electrical	\$15,000.00	<i>estimated</i>	
Total to Date	\$260,427.05		



18th House District

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RICHARD LEBLANC
MICHIGAN STATE REPRESENTATIVE

APPROPRIATIONS COMMITTEE:

MINORITY VICE CHAIR,
APPROPRIATIONS

MINORITY VICE CHAIR,
STATE POLICE AND MILITARY
AND VETERANS AFFAIRS

MINORITY VICE CHAIR,
SUPPLEMENTALS

TRANSPORTATION

STATUTORY COMMITTEE:

MINORITY VICE CHAIR,
HOUSE FISCAL AGENCY
GOVERNING BOARD

November 10, 2011

To All Interested Parties: I have included with this letter a copy of a draft proposal that would consolidate 9-1-1 dispatch centers based upon regions.

This draft has been distributed to several interested parties in an effort to receive feedback prior to introduction of this legislation. If you have comments or suggestions regarding this proposed legislation, I would appreciate receiving your responses before November 21, 2011. All suggestions will be given due consideration in an effort to improve the proposal or to address consequences created by the proposed legislation.

In addition to your response, I would respectfully request that this draft not be made available or distributed to the general public. Any issues or concerns with elements of this proposed legislation may be addressed prior to its introduction, and dissemination of an unfinished draft may create undue concerns.

Again, thank you for reviewing this draft proposal and offering your suggestions. I hope that we will be able to produce legislation which provides 9-1-1 dispatch services in a more efficient manner. I look forward to receiving your feedback.

Regards,

Richard LeBlanc
Michigan State Representative
18th District- Westland



DRAFT 5

A bill to amend 1986 PA 32, entitled "Emergency 9-1-1 service enabling act," by amending sections 102, 201, 203, 204, 205, 301, 320, 401, 401a, 401c, 402, 403, 404, 406, 407, 408, 412, 413, 714, and 717 (MCL 484.1102, 484.1201, 484.1203, 484.1204, 484.1205, 484.1301, 484.1320, 484.1401, 484.1401a, 484.1401c, 484.1402, 484.1403, 484.1404, 484.1406, 484.1407, 484.1408, 484.1412, 484.1413, 484.1714, and 484.1717), sections 102, 201, 203, 205, 301, and 320 as amended and section 401c as added by 2007 PA 164, section 401 as amended by 2008 PA 48, sections 401a, 413, and 717 as amended by 2008 PA 379, sections 402, 403, 404, 406, 407, 412, and 714 as amended by 2007 PA 165, and section 408 as amended by 2011 PA 146, and by adding sections 320a and 320b; and to repeal acts and parts of acts.



THE PEOPLE OF THE STATE OF MICHIGAN ENACT:

1 Sec. 102. As used in this act:

2 (a) "Automatic location identification" or "ALI" means a 9-1-1
3 service feature provided by the service supplier that automatically
4 provides the name and service address or, for a CMRS service

5 ~~supplier, the location associated with the calling party's~~
6 telephone number as identified by automatic number identification
7 to a 9-1-1 public safety answering point.

8 (b) "Automatic number identification" or "ANI" means a 9-1-1
9 service feature provided by the service supplier that automatically
10 provides the calling party's telephone number to a 9-1-1 public
11 safety answering point.

12 (c) "Commercial mobile radio service" or "CMRS" means
13 commercial mobile radio service regulated under section 3 of title
14 I and section 332 of title III of the communications act of 1934,
15 chapter 652, 48 Stat. 1064, 47 USC 153 and 332, and the rules of
16 the federal communications commission or provided under the
17 wireless emergency service order. Commercial mobile radio service
18 or CMRS includes all of the following:

19 (i) A wireless 2-way communication device, including a radio
20 telephone used in cellular telephone service or personal
21 communication service.

22 (ii) A functional equivalent of a radio telephone
23 communications line used in cellular telephone service or personal
24 communication service.

25 (iii) A network radio access line.

26 (d) "Commission" means the Michigan public service commission.



1 (e) "Committee" means the emergency 9-1-1 service committee
2 created under section 712.

3 (f) "Common network costs" means the costs associated with the
4 common network required to deliver a 9-1-1 call with ALI and ANI
5 from a selective router to the proper PSAP and the costs associated
6 with the 9-1-1 database and data distribution system of the primary
7 9-1-1 service supplier. ~~identified in a county 9-1-1 plan.~~ As used
8 in this subdivision, "common network" means the elements of a
9 service supplier's network that are not exclusive to the supplier
10 or technology capable of accessing the 9-1-1 system.

11 (g) "Communication service" means a service capable of
12 accessing, connecting with, or interfacing with a ~~THE~~ 9-1-1 system,
13 exclusively through the numerals 9-1-1, by dialing, initializing,
14 or otherwise activating the 9-1-1 system through the numerals 9-1-1
15 by means of a local telephone device, cellular telephone device,
16 wireless communication device, interconnected voice over the
17 internet device, or any other means.

18 (h) "CMRS connection" means each number assigned to a CMRS
19 customer.

20 ~~(i) "Consolidated dispatch" means a countywide or regional
21 emergency dispatch service that provides dispatch service for 75%
22 or more of the law enforcement, fire fighting, emergency medical
23 service, and other emergency service agencies within the
24 geographical area of a 9-1-1 service district or serves 75% or more
25 of the population within a 9-1-1 service district.~~

26 ~~(j) "County 9-1-1 charge" means the charge allowed under
27 sections 401b, 401c, and 401e.~~



1 (I) ~~(k)~~ "Database service provider" means a service supplier
2 who maintains and supplies or contracts to maintain and supply an
3 ALI database or an MSAG.

4 (J) ~~(h)~~ "Direct dispatch method" means that the agency
5 receiving the 9-1-1 call at the public safety answering point
6 ~~decides on the proper action to be taken and dispatches the~~
7 appropriate available public safety service unit located closest to
8 the request for public safety service.

9 (K) ~~(m)~~ "Emergency response service" or "ERS" means a public
10 or private agency that responds to events or situations that are
11 dangerous or that are considered by a member of the public to
12 threaten the public safety. An emergency response service includes
13 a police or fire department, an ambulance service, or any other
14 public or private entity trained and able to alleviate a dangerous
15 or threatening situation.

16 (L) ~~(n)~~ "Emergency service zone" or "ESZ" means the designation
17 assigned by a county to each street name and address range that
18 identifies which emergency response service is responsible for
19 responding to an exchange access facility's premises.

20 ~~(o) "Emergency telephone charge" means emergency telephone~~
21 ~~operational charge and emergency telephone technical charge allowed~~
22 ~~under section 401.~~

23 (M) ~~(p)~~ "Emergency 9-1-1 district" or "9-1-1 service district"
24 means 1 OF the ~~area~~ AREAS in which 9-1-1 service is provided or is
25 planned to be provided to service users under a ~~THE~~ 9-1-1 system
26 implemented under this act.

27 ~~(q) "Emergency 9-1-1 district board" means the governing body~~



1 ~~created by the board of commissioners of the county or counties~~
2 ~~with authority over an emergency 9-1-1 district.~~
3 ~~----- (r) "Emergency telephone operational charge" means a charge~~
4 ~~allowed under section 401 for nonnetwork technical equipment and~~
5 ~~other costs directly related to the dispatch facility and the~~
6 ~~operation of 1 or more PSAPs including, but not limited to, the~~
7 ~~costs of dispatch personnel and radio equipment necessary to~~
8 ~~provide 2-way communication between PSAPs and a public safety~~
9 ~~agency. Emergency telephone operational charge does not include~~
10 ~~non-PSAP related costs such as response vehicles and other~~
11 ~~personnel.~~
12 ~~----- (s) "Emergency telephone technical charge" means a charge as~~
13 ~~allowed under section 401 or 401d for costs directly related to 9-~~
14 ~~1-1 service including plant related costs associated with the use~~
15 ~~of the public switched telephone network from the end user to the~~
16 ~~selective router, the network start up costs, customer notification~~
17 ~~costs, common network costs, administrative costs, database~~
18 ~~management costs, and network nonrecurring and recurring~~
19 ~~installation, maintenance, service, and equipment charges of a~~
20 ~~service supplier providing 9-1-1 service under this act. Emergency~~
21 ~~telephone technical charge does not include costs recovered under~~
22 ~~sections 401b(9) and 403(2).~~
23 (N) (t) "Exchange access facility" means the access from a
24 particular service user's premises to the communication service.
25 Exchange access facilities include service supplier provided access
26 lines, PBX trunks, and centrex line trunk equivalents, all as
27 defined by tariffs of the service suppliers as approved by the



6

1 public service commission. Exchange access facilities do not
2 include telephone pay station lines or WATS, FX, or incoming only
3 lines.

4 ~~(u) "Final 9-1-1 service plan" means a tentative 9-1-1 service~~
5 ~~plan that has been modified only to reflect necessary changes~~
6 ~~resulting from any exclusions of public agencies from the 9-1-1~~
7 ~~service district of the tentative 9-1-1 service plan under section~~
8 ~~306 and any failure of public safety agencies to be designated as~~
9 ~~PSAPs or secondary PSAPs under section 307.~~

10 (O) ~~(v)~~ "Master street address guide" or "MSAG" means a
11 perpetual database that contains information continuously provided
12 by a service district that defines the geographic area of the
13 service district and includes an alphabetical list of street names,
14 the range of address numbers on each street, the names of each
15 community in the service district, the emergency service zone of
16 each service user, and the primary service answering point
17 identification codes.

18 (P) ~~(w)~~ "Obligations" means bonds, notes, installment purchase
19 contracts, or lease purchase agreements to be issued by a public
20 agency under a law of this state.

21 (Q) ~~(x)~~ "Person" means an individual, corporation,
22 partnership, association, governmental entity, or any other legal
23 entity.

24 (R) ~~(y)~~ "Primary public safety answering point", "PSAP", or
25 "primary PSAP" means a communications facility operated or answered
26 on a 24-hour basis assigned responsibility by a ~~public agency or~~
27 ~~county~~ **REGIONAL AUTHORITY** to receive 9-1-1 calls and to dispatch



7

1 public safety response services, as appropriate, by the direct
2 dispatch method, relay method, or transfer method. It is the first
3 point of reception by a public safety agency of a 9-1-1 call and
4 serves the ~~jurisdictions~~ EMERGENCY 9-1-1 DISTRICT in which it is
5 located. ~~and other participating jurisdictions, if any.~~

6 ~~(S) (z) "Prime rate" means the average predominant prime rate~~
7 quoted by not less than 3 commercial financial institutions as
8 determined by the department of treasury.

9 (T) ~~(aa)~~ "Private safety entity" means a nongovernmental
10 organization that provides emergency fire, ambulance, or medical
11 services.

12 (U) ~~(bb)~~ "Public agency" means a village, township, charter
13 township, or city within the state and any special purpose district
14 located in whole or in part within the state.

15 (V) ~~(cc)~~ "Public safety agency" means a functional division of
16 a public agency, county, or the state that provides fire fighting,
17 law enforcement, ambulance, medical, or other emergency services.

18 (W) "PUBLIC SAFETY SERVICE CHARGE" MEANS THE CHARGE PROVIDED
19 FOR UNDER SECTIONS 401A AND 401C.

20 (X) ~~(dd)~~ "Qualified obligations" means obligations that meet 1
21 or more of the following:

22 (i) The proceeds of the obligations benefit the 9-1-1 district,
23 and for which all of the following conditions are met:

24 (A) The proceeds of the obligations are used for capital
25 expenditures, costs of a reserve fund securing the obligations, and
26 costs of issuing the obligations. The proceeds of obligations shall
27 not be used for operational expenses.



1 (B) The weighted average maturity of the obligations does not
2 exceed the useful life of the capital assets.

3 (C) The obligations shall not in whole or in part appreciate
4 in principal amount or be sold at a discount of more than 10%.

5 (ii) The obligations are issued to refund obligations that meet

6 ~~the conditions described in subparagraph (i) and the net present~~
7 value of the principal and interest to be paid on the refunding
8 obligations, excluding the cost of issuance, will be less than the
9 net present value of the principal and interest to be paid on the
10 obligations being refunded, as calculated using a method approved
11 by the department of treasury.

12 (Y) "REGIONAL AUTHORITY" MEANS THE GOVERNING BODY WITH
13 AUTHORITY OVER AN EMERGENCY 9-1-1 DISTRICT.

14 (Z) ~~(ee)~~ "Relay method" means that a PSAP notes pertinent
15 information and relays it by a communication service to the
16 appropriate public safety agency or other provider of emergency
17 services that has an available emergency service unit located
18 closest to the request for emergency service for dispatch of an
19 emergency service unit.

20 ~~(ff) "Secondary public safety answering point" or "secondary~~
21 ~~PSAP" means a communications facility of a public safety agency or~~
22 ~~private safety entity that receives 9-1-1 calls by the transfer~~
23 ~~method only and generally serves as a centralized location for a~~
24 ~~particular type of emergency call.~~

25 (AA) ~~(gg)~~ "Service supplier" means a person providing a
26 communication service to a service user in this state.

27 (BB) ~~(hh)~~ "Service user" means a person receiving a



1 communication service.

2 ~~(ii) "State 9-1-1 charge" means the charge provided for under~~
3 ~~sections 401a and 401e.~~

4 (CC) ~~(jj)~~ "Tariff" means the rate approved by the public
5 service commission for 9-1-1 service provided by a particular
6 ~~service supplier. Tariff does not include a rate of a commercial~~

7 mobile radio service by a particular supplier.

8 ~~(kk) "Tentative 9-1-1 service plan" means a plan prepared by 1~~
9 ~~or more counties for implementing a 9-1-1 system in a specified 9-~~
10 ~~1-1 service district.~~

11 (DD) ~~(H)~~ "Transfer method" means that a PSAP transfers the 9-
12 1-1 call directly to the appropriate public safety agency or other
13 provider of emergency service that has an available emergency
14 service unit located closest to the request for emergency service
15 for dispatch of an emergency service unit.

16 (EE) ~~(mm)~~ "Universal emergency number service" or "9-1-1
17 service" means public communication service that provides service
18 users with the ability to reach a public safety answering point by
19 dialing the digits "9-1-1".

20 (FF) ~~(nn)~~ "Universal emergency number service system" or "9-1-
21 1 system" means a-~~THE~~ system for providing 9-1-1 service under this
22 act.

23 (GG) ~~(oo)~~ "Wireless emergency service order" means the order
24 of the federal communications commission, FCC docket No. 94-102,
25 adopted June 12, 1996 with an effective date of October 1, 1996.

26 Sec. 201. (1) ~~An emergency 9-1-1 service system shall not be~~
27 implemented in this state except as provided under this act.

